

## SENECA NATION HEALTH SYSTEM

## Please reply to:

☐ Administrative Offices
Lionel R. John Health Center
P.O. Box 500
Salamanca, NY 14779
(716) 945-5894

Fax: (716) 242-6345

□ Cattaraugus Indian Reservation Health Center
□ Community Health and Wellness Center
36 Thomas Indian School Drive
Irving, NY 14081
(716) 532-5582
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P.O. Box 480 Salamanca, NY 14779 (716) 945-5894 Fax: (716) 242-6345

☐ Lionel R. John Health Center

March 30, 2020

Good Morning,

This is an important message from the Seneca Nation Health System regarding our operations in response to COVID-19.

The Lionel R. John Health Center Pharmacy will begin offering medication delivery in Salamanca. This service is for elders, individuals with diabetes, those who are sick or immunocompromised or otherwise high-risk for COVID-19 complications. Only deliveries to our patients with Salamanca addresses are offered at this time.

Please call the Lionel R. John Health Center Pharmacy at 945-8240, option 3 to sign up for our next delivery window. All instructions will be given when you call to request delivery including verifying your address, phone number and order. Remember early refills (14 days early except for controlled substances) and 60-day supplies may be accommodated if you call our staff to order. Please consolidate orders, if possible, to reduce the number of visits to pharmacy for pick up or number of deliveries.

You must be home during the delivery window. You will receive a call a few minutes before your delivery. The driver will not leave medication unattended. We are not delivering any controlled substances.

We are continuing to offer pharmacy pick up at the pharmacy window or using the curbside service. If you are interested in using curbside delivery we ask that you stop by between 9am and 5pm to maintain our normal opening and closing procedures.

Nya:weh,

**SNHS** Administration