



SENECA NATION HEALTH SYSTEM

Please reply to:

Administrative Offices
Lionel R. John Health Center
P.O. Box 500
Salamanca, NY 14779
(716) 945-5894
Fax: (716) 242-6345

Cattaraugus Indian Reservation Health Center
 Community Health and Wellness Center
36 Thomas Indian School Drive
Irving, NY 14081
(716) 532-5582
Fax: (716) 242-6344

Lionel R. John Health Center
P.O. Box 480
Salamanca, NY 14779
(716) 945-5894
Fax: (716) 242-6345

March 22, 2020

This is an important message regarding Seneca Nation Health System operations in response to COVID-19.

The Pharmacy will be opening for normal hours of operation, 7:30AM to 6:00PM on Monday March 23rd. The easiest ways to request refills are using the Smartphone app called Refill Pro or calling the health center pharmacy to use the IVR system to enter your prescription numbers. When you are getting your order ready, be sure to check for any medications that can be refilled up to 14 days early to reduce the number of trips to the Pharmacy. The pharmacy is receiving a lot of incoming calls, so please be patient if you need to speak to someone. For your convenience the pharmacy staff can sign you up to receive text message alerts when your prescriptions are ready for pickup. Curb-side delivery of medications is available and recommended for elders, those who are sick, or high-risk individuals. More thorough instructions and additional information is located on the Pharmacy page at senecahealth.org

Medical, Dental, and Optical are re-scheduling routine appointments on a case-by-case basis taking into account the health and needs of each patient. Health System departments are accepting appointments only, walk ins will not be allowed into the buildings. Please call upon arrival for letters, referrals, or pick ups from Patient Registration or the information desk, patients will receive delivery to their car. Any department or service not previously mentioned are available via phone. For Lionel R John Health center call 945-5894, for the Cattaraugus Health Center call 532-5582, and for the Cattaraugus Community Health and Wellness Center call 532-8223.

Nya:weh Health System patients and staff for your cooperation and flexibility as we navigate changes to Health System operations.