



SENECA NATION HEALTH SYSTEM

Please reply to:

Administrative Offices
Lionel R. John Health Center
P.O. Box 500
Salamanca, NY 14779
(716) 945-5894
Fax: (716) 242-6345

Cattaraugus Indian Reservation Health Center
 Community Health and Wellness Center
36 Thomas Indian School Drive
Irving, NY 14081
(716) 532-5582
Fax: (716) 242-6344

Lionel R. John Health Center
P.O. Box 480
Salamanca, NY 14779
(716) 945-5894
Fax: (716) 242-6345

April 17, 2020

Due to COVID-19, in order to keep social distancing we will accept medical records requests via e-mail. Please understand that you will be sending the Release of Information form to us over regular e-mail, not secure e-mail. To request your records in this manner:

1. Fill out the Release of Information form ([click here for form](#))
2. You may print out the form, sign it, and then e-mail it to us. Or, you may type in all of the information and then e-mail it to us.
3. When filling out the form, please let us know if you would like the records faxed, mailed, or if you will be picking them up at the front desk. As a reminder, you can call when you arrive to have your information request brought to you curb-side so you do not need to enter the building.
4. For CIRHC/CHWC please e-mail the request to: cirhc_roi@senecahealth.org
5. For LRJHC please e-mail the request to: lrjhc_roi@senecahealth.org
6. Please wait for 24 hours after sending the e-mail before calling the Health Information Management Department at the respective locations to ensure we have received your request.
7. Once your request is verified, we will process the request using our normal procedures.

~Health Information Management Department